



## Kandiyohi County Citizen Alert System Formerly known as Reverse 911

### IF WE CAN'T REACH YOU... WE CAN'T ALERT YOU.

**Fires. Road closures. Gas leaks. How will you find out about countywide emergencies and disasters?** Your safety is our top concern. Early warning helps save lives and property. That's why Kandiyohi County wants to make sure you know about emergencies and disasters as they happen.

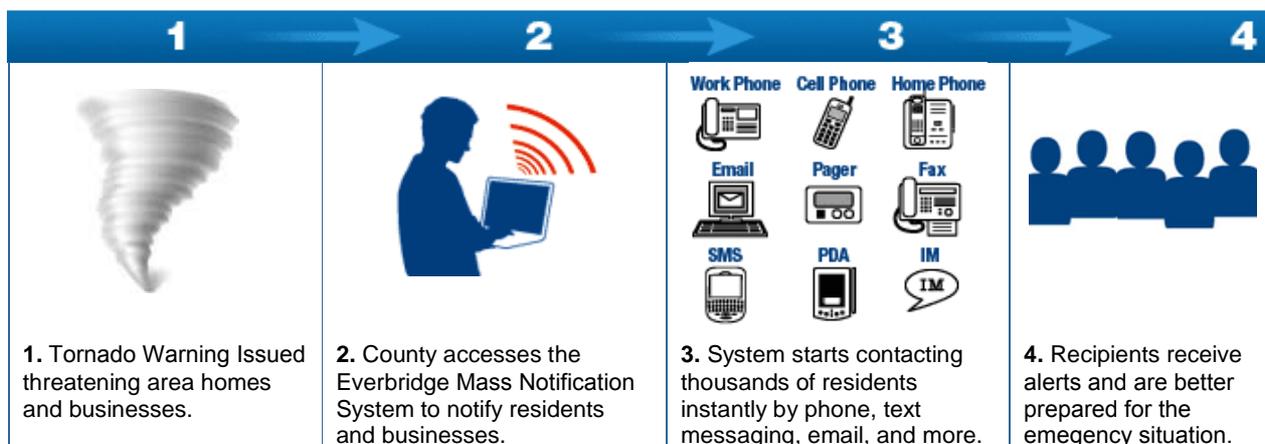
Kandiyohi County **will use the Everbridge Mass Notification System to let you know about issues that may affect your safety.** The Everbridge system will allow Kandiyohi County to contact thousands of residents in seconds so you find out about an emergency right away.

**Receive important messages from the County on your phone, email, and more.**

Everbridge Mass Notification System can deliver messages to you any way you want—on your home phone, cell phone, email, and more. This way, we can reach you in any emergency. We may also use the system in non-emergency situations to let you know about important County-related events, such as meetings, parade closures and etc.

**How does it work?**

The process begins when the County issues a message about a potential safety hazard or concern. Messages will be sent to all standard voice and text communication devices, including listed land line phones, cell phones, e-mail, and more. If you don't confirm receipt of the message, the system will try to reach your second contact number or email. The system will continue trying to contact you until it receives a confirmation from you.



**I signed up before. Do I need to do it again?**

Yes. Because our new system offers many more choices than the old system. We want you to be able to choose and take advantage of everything the new system has to offer. Plus we want to be sure we have the latest information possible.

**Your help is critical.**

The success of this service relies on YOU. **Having your latest contact information is the only way to ensure that we can contact you in an emergency.** Please update your contact information as soon as possible. Updating is easy and only takes a few minutes, just go to:

<https://member.everbridge.net/index/1332612387831836#/login>

Or go to [www.co.kandiyohi.mn.us](http://www.co.kandiyohi.mn.us) and click the Citizen Alert System Link

For further information, please call 320-231-6520.

Username: \_\_\_\_\_ Password: \_\_\_\_\_

# **Emergency Alert Program: Frequently Asked Questions**

## **What is the Emergency Alert Program?**

This service allows you to opt-in to receive notifications via phone calls, text messaging, e-mail and more based on locations you care about. You can choose to receive notifications about events that may affect your home, workplace, family's schools and more.

## **When will it be used?**

This system will be used to notify you about imminent threats to health and safety as well as informational notifications that affect your locations or work environments. Administrators will send notifications regarding severe weather, flooding, gas leaks, police activity and more.

## **Will I still get emergency notifications if I don't sign up?**

If you don't create a username and password, you may receive notifications if you are part of our database that we received from the phone company. Our intent is to use database info to notify people in the event of Severe Thunderstorm Warnings, Tornado Warnings, Amber Alerts, Evacuations, and other serious life/safety issues. If you would like to opt out of receiving these notifications, you can contact 320-231-6520 and leave message with your name and phone number you wish to remove.

## **What if my phone number or email address changes?**

The system is only as good as the information you provide. If your contact information changes, you can always visit your profile and update your information.

## **Will my contact information be shared with others?**

No. The information that you provide will be used only for this Organization for notification purposes. We will not give or sell your contact or location information to any vendor or other organization.